

**A. Head Office (Information and Grievance Hearing Officer)**

S.N.	Name	Designation	Contact No	Email
1	Mr. Ajay Kumar Mishra	Deputy Chief Executive Officer	9851065708	<a href="mailto:Ajaya.Mishra@janatabank.com.np">Ajaya.Mishra@janatabank.com.np</a>

**B. Branches (Information and Grievance Hearing Officers)**

S.N.	Branch Name	Branch Address	Contact No	Branch Manager/Incharge Name
1	Baneshwor	New Baneshwor, Kathmandu	01-4786100	Nikita Thapa
2	Pokhara	New Road, Pokhara	061-537791	Madan Kumar Mulmi
3	New Road	New Road, Kathmandu	01-4268392	Nirmal Raj Acharya
4	Dhunche	Dhunche, Rasuwa	010-540026	Subash Parajuli
5	Birgunj	Adarshanagar, Birgunj	051-531244	Saroj Shrestha
6	Chautara	Chautara -5, Sindhupalchok	011-620406	Mahesh Sharma
7	Taplejung	Phunling - 4, Taplejung	024-460630	Jiban Adhikari
8	Gaur	Gaur Nagarpalika Road - 01	055-521440	Sanjib Kumar Shah
9	Birtamod	Mukti Chowk, Birtamode, Jhapa	023-543860	Kabindra Regmi
10	Inaruwa	Shanti Chowk, Inaruwa -2	025-561773	Raman Raj Sharma
11	Bhaktapur	Sipadol - 1, Bhaktapur	01-6613245	Shekhar Neupane
12	Biratnagar	Traffic Chowk, Biratnagar	021-523234	Sujan Shrestha
13	Butwal, Amarpath	Amar Path - 8, Butwal	071-545050	Yadav Bhattarai
14	Kumaripati	Kumaripati-5, Lalitpur	01-5553645	Sulesh Maharjan
15	Kalanki	Kalanki-13, Kathmandu	01-4288816	Bhuban Neupane
16	Balaju	Balaju-16, Kathmandu	01-4389912	Pramod Shrestha
17	Nepalgunj	BP Chowk, Surkhet Road, Nepalgunj	081-411085	Sanat Acharya
18	Dhangadi	Chauraha, Dhangadi, Nepal	091-416451	Mukunda Prasad Bhatta
19	Achham	Mangalsen, Achham	097-620317	Saujanya Shahi
20	Darchula	Khalanga - 5, Darchula	093-420383	Prakash Datt Bhatt
21	Chabahil	K L Tower, Chuchche Pati, Chabahil	01-4488933	Suresh Gautam
22	Kupondole	Kupondole - 10, Lalitpur	01-5554973	Sanjay Acharya
23	Rolpa	Liwang - 6, Rolpa	086-440308	Umang Adhikari
24	Jyatha	Jyatha, Ason, Kathmandu	01-4229012	Roshan Karki
25	Pakhribas	Pakhribas, Dhankuta	026-405151	Anup Shakya
26	Pratappur	Pratappur, Nawalparasi	078-693385	Santosh Bhakta Panta
27	Mahendranagar	Mahendranagar, Kanchanpur District	099-521124	Hem Raj Joshi
28	Itahari	Sunsari, Itahari	025-581440	Maheshwor Parajuli
29	Dillibazar	Dillibazar, Kathmandu	01-4419087	Dimash Amatya
30	Bhairahawa	Rupandehi, Bhairahawa	071-522101	Sanjay Pun
31	Jirikhimi	Jirikhimi, Terhathum	026-410085	Chiranjeevi Parajuli
32	Narayangarh	Narayangarh, Chitwan	056-523590	Rajesh Subedi
33	Gokuleshwar	Gokuleshwar, Darchula	093-400080	Moti Raj Regmi
34	Timure	Timure, Rasuwa	010-543010	Suroj Adhikari
35	Ghorahi	Ghorahi, Dang	082-563720	Uendra Karki
36	Kuleshwar	Kuleshwar	014-286716	Anit Adhikari
37	Surkhet	Birendranagar, Surkhet	083-523013	Laxmi Narayan Sharma

38	Damak	Damak,Jhapa	023-584688	Rishikesh Adhikari
39	Lahan	Lahan	033-562217	Rajesh Ray
40	Hetauda	Hetauda	057-524696	Dhal Bahadur Khadka
41	Bardibas	Bardibas, Mahottari District	044-550197	Rakesh Yadav
42	Rampur	Rampur, Chitwan	056-591197	Reeshi Lohani
43	Parsa	Parsa, Chitwan	056-583261	Nir Prasad Adhikari
44	Geetanagar	Geetanagar, Chitwan	056-400304	Devendra Raj Adhikari
45	Daldale	Daldale, Nawalparasi	078-575554	Krishna Mani Dhakal
46	Butwal,Milanchowk	Butwal, Rupandehi	071-541652,541653	Bishnu Kunwar
47	Madi	Madi, Chitwan	056-501001	Bishnu Prasad Poudel
48	Bharatpur	Bharatpur, Chitwan	056-521100/521800	Ramesh Niroula
49	Murgiya	Murgiya, Rupandehi	071-440079	Padam Raj Pokharel
50	Gaindakot	Gaindakot, Nawalparasi	078-503291/503292	Srijana Adhikari
51	Tansen	Tansen,Palpa	075-522109/522110	Bir Bahadur Saru
52	Besisahar	Beshisahar, Lamjung	066-521352/521351	Himal Poudel
53	Sarahi	Sarahi, Palpa	9857065109	Mahendra Godar
54	Tahu	Tahu, Palpa	9857065110	Yogesh Pandey
55	Pokharathok	Pokharathok, Arghakhanchi	9857065114	Sunil Kumar Bam
56	Panauti	Panauti, Kavre	011-440682/440683	Pushkar Bala
57	Banepa	Banepa, Kavre	011-661440/661441	Sunil Kumar Lama
58	Bhakundebeshi	Bhakundebeshi, Kavre	011-404022	Bidhyananda Chaudhary
59	Dharan	Dharan, Sunsari	025-532894/95	Krishna Prasad Luitel
60	Thapathali	Thapathali, Kathmandu	01-4101634/35/36/37/38	Sharadha Amatya
61	Kuntabeshi	Kuntabeshi, Kavre	011-412064	Laxman Kumar Regmi
62	Motipur	Motipur, Rupandehi	071-620653	Surendra Thapa
63	Chhahara	Chhahara, Palpa	9855063828	Suman Raut
64	Danngihat	Dangihat, Morang	021-411190,411188	Ashok Kumar Shrestha
65	Bardaghat	Bardaghat,Nawalparasi	078-580615	Basanta Shrestha
66	Saljhandi	Saljhandi, Rupandehi	071-465147	Chandra Bahadur Malla
67	Tandi	Tandi,Chitwan	056-562780	Birodh Adhikari
68	Khaireni	Khaireni,Rupandehi	071-577501/02	Kamal Sharma
69	Lumbini	Lumbini,Rupandehi	071-580341	Bishnu Bahadur Aryal
70	Boudha	Boudha,Kathmandu	01-4915453	Roshan Ghimire
71	Putalisadak	Putalisadak,Kathmandu	01-4421227	Saraswoti Adhikari
72	Prabhas	Prabhas,Palpa	9857038060	Ajaya Kumar Shrestha
73	Chandrauta	Chandrauta,Kapilvastu	076-540435	Anil Bhandari
74	Pipara	Pipara,Kapilvastu	076-550044	Pitamber Pokharel
75	Bangain	Bangain,Kapilvastu	076-411011	Lok Narayan Neupane
76	Bhalwari	Bhalwari,Bhairahawa	071-561540/41	Hemanta Kandel
77	Kerwani	Kerwani,Rupandehi	071-620556	Ram Bahadur Chhetri
78	Tulsipur	Tulsipur,Dang	082-523082	Narayan Bhandari
79	Maharajgunj	Maharajgunj,Kapilvastu	076-400025/26	Prakash Acharya
80	Bijuwar	Bijuwar,Pyuthan	086-460710/11	Gaurab Dhakal
81	Shreenagar	Shreenagar,Salyan	088-400214/15	Madhav Pantha
82	Tharmare	Tharmare,Salyan	088-412047/48	Kamal Poudel

83	Tamghas	Tamghas,Gulmi	079-520092	Anil Karki
84	Janakpur	Janakpur,Janakpur	041-530379	Sandip Kumar Karn
85	Lekhnath	Lekhnath,Pokhara	061-561805	Bhuban Wagle
86	Tinkune	Tinkune,Kathmandu	01-5199232	Bishnu Aryal
87	Sandhikharka	Sandhikharka,Arghakhanchi	9857028749	Dadhiram Belbase
88	Devinagar Limited Banking Outlet	Devinagar,Rupandehi	071-410559	Uma Gyawali